

**Chris N.  
San Clemente, Ca.  
April 5, 2003**

**Steve Mohr  
Program Coordinator  
Diversified Monitoring Services  
23193 LaCadena Dr. #104  
Laguna Hills, CA. 92653**

**Dear Steve.**

**Thank you for the opportunity to evaluate and express my opinion regarding the effectiveness of the SCRAM Alcohol Monitoring System.**

**I have had the activated device in place in the process of four months, with no discomfort. I have the capacity to conduct my business, which involves personal contact with clients and associates, without being incarcerated. In order to meet my financial obligations, it is critical that I maintain my securities business and operations. While under surveillance, I continue to manage my daily life in an unobtrusive manner. The financial impact has required a commitment with my responsibility in attaining the goals toward healthy living.**

**The efficiency of this product is its usefulness in integration with other alcohol rehabilitation treatment programs. I have been productive in attending AA meetings and in working the Twelve Step Program with my sponsor. The major objective toward my recovery is that I am able to achieve the benefits of the program. I am now able to look back at the destructive life I left behind and look forward to the positive results of sobriety.**

**I believe this is a state of the art program, which will be beneficial in expanding its availability in law enforcement and treatment centers. I find that it enables the effectiveness of rehabilitation in concomitant alcohol related programs.**

**I am pleased to be a participant in a program that I have found successful. If I can be of further assistance, please let me know. Thank you for all your help during this time.**

**Very truly yours,**

**Chris N.**